

# IT Projects and ITIL Process

Service Strategy

**IT Council**  
Reviews Strategic Enterprise Projects  
Provides Direction to Steering Committees  
Provides Direction to PIR Committee

**Steering Committees**  
Reviews Strategic Projects  
Provides Direction to PIR Committee

Oracle Steering Committee  
Web Council  
PD TAC

Service Design

**Project Initiation Committee**  
Prioritizes Projects  
Schedules Projects  
Approves Projects  
Escalates Projects to Steering Committees

Service Transition

**Change Management**  
Reviews / Schedules RFCs from Projects

Change Advisory Board  
(CAB)