

## Senior Liaison Officer

COMUNICATION  
REFERRAL INFORMATION  
EDUCATION  
CRIME PREVENTION  
INVESTIGATION

The City of Arvada has experienced significant growth in the number of residents over age 60. Senior citizens have public safety concerns which differ from other segments of the population.

This officer's position was created to identify and provide for the concerns, problems, and service needs of older adults.

The goal of the Senior Liaison position is to reduce the fear of crime through awareness and education and to help provide quality police service to our older adult population.

The Arvada Police Department is committed to providing public safety services. Contact the Senior Liaison Officer for more Information:

**720-898-6700**

Arvada Police non-emergency  
720-898-6900

Denver Regional Council of  
Governments Ombudsman Prog.  
303-455-1000

Adams County Adult Protection  
303-287-8831

Jefferson County Adult Protection  
303-271-1388

Jeffco Senior Resource Center  
303-238-8151

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Arvada Police Department  
Senior Liaison Officer  
Criminal Investigations Bureau  
8101 Ralston Road  
Arvada, Colorado 80002

Phone: 720-898-6700  
Fax: 720-898-6701  
Website: [www.arvadapd.org](http://www.arvadapd.org)

## ARVADA POLICE DEPARTMENT



## ***SENIOR LIAISON OFFICER***

*Providing assistance to  
our senior population*

**720-898-6700**

## ***SENIOR LIAISON OFFICER***

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### **AVAILABILITY:**

This officer is available to meet with individuals as well as making regular visitations to the North Jeffco Senior Recreation Center and other locations to discuss problems and concerns. Referral information can be provided as needed.

### **EDUCATION & ASSISTANCE:**

The liaison officer will provide crime prevention information, assist in the investigation of crimes against seniors, and make information available regarding crime trends. The officer is also available for group presentations.

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It is important for seniors to keep the police department informed of criminal or suspicious activity, persons, and vehicles. There is a trust that is developed with this officer leading to a greater willingness to report problems and concerns.

## **PROBLEM SOLVING**

### **Alternative Strategies:**

Problem solving practices can be used to aid older adults in achieving resolution of problems quickly, effectively and satisfactorily. The Senior Liaison Officer can recommend solutions to problems and has knowledge of the criminal justice system to help the older adult deal with fear of victimization.

### **Mediation:**

Mediation can be an appropriate alternative in dealing with disputes if all involved parties agree to the process. Jefferson County has a mediation team to assist in finding a solution to the problem.

### **Refferals:**

Several agencies are available to provide assistance with many needs including food, clothing, medical and mental health treatment. The Senior Liaison Officer can help with referrals to the appropriate organization.

### **Financial and Physical Abuse:**

It is not uncommon for seniors to be the target of physical or financial abuse by caregivers or strangers. There are options, including legal action or other strategies to resolve the problem. The Senior Liaison Officer is available to discuss these options.

The Adult Protection Division of the County Human Services Department can assist with many services to ensure that seniors are not being exploited.

The DRCOG ombudsman program helps protect the rights of older adults residing in long-term care facilities. They work with seniors and staff to solve and mediate problems and provide education about facilities and resident rights.

### **Lock Box Program:**

This program for seniors and at-risk adults is available free of charge. It provides police, fire, and EMS responders emergency access with a key to the home in the event the homeowner cannot respond to the door.